



Federal Communications Commission

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2010 - December 31, 2010

Filing Confirmation Number: 0004577461

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General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer more than two handsets over any air interface to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period? Yes

Did you offer any handsets to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period?

Company Information

Company Name: WestLink Communications LLC.
Brand Names: WestLink Communications
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Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards have clear and effective disclosure that the handset has not been rated for hearing aid compatibility with respect to such operations? Yes

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those

models, and an explanation of the rating system? Yes

Website address: <http://www.westlinkcom.com/phones/hacPhones.aspx>

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: WestLink's compliant handset models are publicly identified for consumers and audiologists. Compliant models are listed on WestLink's web site, and the information is communicated to consumer groups. WestLink trains its retail salespeople regarding which digital wireless phones are compliant. Written materials, pamphlets and other promotional literature are provided at the point of sale and on the website, addressing the needs of individuals with hearing disabilities. WestLink conducts a consumer education program aimed at reaching hearing aid and cochlear implant users. Consumers are given a 30-day trial period within which to try out digital wireless phones to determine whether they will work properly with their hearing aids. Flexible return policies are made known to consumers seeking to obtain compliant phones. WestLink conducts outreach activities toward audiologists and hearing aid dispensers who are in a position to inform hearing aid users in advance concerning the immunity of their hearing aids and the degree of likelihood that they will be able to use particular digital wireless phones and services. Additional technical and anecdotal information is made available in the form of handouts from vendors that are distributed at retail centers and in communications with the hearing disabilities community.

Methodology for Functionality Levels

WestLink uses a functionality rating system consisting of three different rating groups, Basic, Mid Range and High End. Basic refers to phones that have no cameras or VGA cameras. Mid Range Phone generally have more features such as memory card slots, music players, QWERTY keyboards or Bluetooth. High End devices are generally devices such as smart phones, pocket PC phones or HTML capable flip phones.

Report Remarks

WestLink does not operate a WCDMA voice communications network.

You have reported the following handset model summary information.

Total number of handsets offered: 35

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
GSM	12	34%	8	23%	15	43%	35
WCDMA			1	10%	9	90%	10

Handset 1: Motorola RAZR2 V8

Handset Maker

Motorola

Handset Model Name

RAZR2 V8

FCC ID

IHDT56HZ1

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 08/10

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

High end flip

Remarks

Handset 2: Motorola EM330**Handset Maker**

Motorola

Handset Model Name

EM330

FCC ID

IHDP56JJ1

Air Interfaces/Frequency Bands

850 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

Mid Level Flip

Remarks

Handset 3: Nokia 6085**Handset Maker**

Nokia

Handset Model Name

6085

FCC ID

LJPRM-198H

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 01/10

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

Mid Level Flip

Remarks

Handset 4: Nokia 2680**Handset Maker**

Nokia

Handset Model Name

2680

FCC ID

QTLRM-393

Air Interfaces/Frequency Bands

850 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 06/10

Ratings

M-Rating:

T-Rating:

Functionality Level

Basic Level Slider

Remarks

Handset 5: Nokia 2760**Handset Maker**

Nokia

Handset Model Name

2760

FCC ID

QTLRM-391

Air Interfaces/Frequency Bands

850 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 01/10

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

Basic Level Flip

Remarks

Handset 6: Samsung SGH-A436**Handset Maker**

Samsung

Handset Model Name

SGH-A436

FCC ID

A3LSGHA437

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

Basic Level Flip

Remarks

Handset 7: Samsung B2100**Handset Maker**

Samsung

Handset Model Name

B2100

FCC ID

A3LSWDB2100

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 11/10

Ratings

M-Rating:

T-Rating:

Functionality Level

Basic Level Flip

Remarks

Handset 8: Sony Ericsson W580

Handset Maker

Sony Ericsson

Handset Model Name

W580

FCC ID

PY7A1052042

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

High End Slider

Remarks

Handset 9: Sony Ericsson Z310a

Handset Maker

Sony Ericsson

Handset Model Name

Z310a

FCC ID

PY7A1032021

Air Interfaces/Frequency Bands

850 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 01/10

Ratings

M-Rating: M3

T-Rating:

Functionality Level

Basic Level Flip

Remarks

Handset 10: Acer S100

Handset Maker

Acer

Handset Model Name

S100

FCC ID

HLZSHS100

Air Interfaces/Frequency Bands

850 MHz GSM
850 MHz WCDMA
900 MHz GSM
1800 MHz GSM
1900 MHz GSM
1900 MHz WCDMA
2100 MHz WCDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 10/10 to 11/10

Ratings

M-Rating:

T-Rating:

Functionality Level

High End Touch

Remarks

Handset 11: HTC Snap

Handset Maker

HTC

Handset Model Name

Snap

FCC ID

NM8MAPL120

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

900 MHz WCDMA

1800 MHz GSM

1900 MHz GSM

2100 MHz WCDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 07/10 to 12/10

Ratings

M-Rating:

T-Rating:

Functionality Level

High End Smartphone

Remarks

Handset 12: Motorola W510

Handset Maker

Motorola

Handset Model Name

W510

FCC ID

IHDT56HB1

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

Mid Level Lip

Remarks

Handset 13: Motorola V3**Handset Maker**

Motorola

Handset Model Name

V3

FCC ID

IHDT56HJ1

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

Basic Level Flip

Remarks

Handset 14: Motorola W230a**Handset Maker**

Motorola

Handset Model Name

W230a

FCC ID

IHDP56HK1

Air Interfaces/Frequency Bands

850 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 03/10

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

basic level candy bar

Remarks

Handset 15: Nokia Nokia 5530**Handset Maker**

Nokia

Handset Model Name

Nokia 5530

FCC ID

LJPRM-504X

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 01/10 to 06/10

Ratings

M-Rating:

T-Rating:

Functionality Level

High End Smartphone

Remarks

Handset 16: Nokia E63**Handset Maker**

Nokia

Handset Model Name

E63

FCC ID

PYARM-449

Air Interfaces/Frequency Bands

850 MHz GSM

850 MHz WCDMA
900 MHz GSM
1800 MHz GSM
1900 MHz GSM
1900 MHz WCDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating:

T-Rating:

Functionality Level

High End Smartphone

Remarks

Handset 17: Nokia E71\E71x

Handset Maker

Nokia

Handset Model Name

E71\E71x

FCC ID

PYARM-357

Air Interfaces/Frequency Bands

850 MHz GSM
850 MHz WCDMA
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 01/10 to 07/10

Ratings

M-Rating:

T-Rating:

Functionality Level

High End Smartphone

Remarks

Handset 18: Alcatel TRIBE

Handset Maker

Alcatel

Handset Model Name

TRIBE

FCC ID

RAD106

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 04/10 to 12/10

Ratings

M-Rating: M3

T-Rating:

Functionality Level

Basic QWERTY phone

Remarks

Handset 19: Alcatel ONE TOUCH MINI

Handset Maker

Alcatel

Handset Model Name

ONE TOUCH MINI

FCC ID

RAD114

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 03/10

Ratings

M-Rating:

T-Rating:

Functionality Level

Basic Touch Screen

Remarks

Handset 20: Motorola A45Eco Murano**Handset Maker**

Motorola

Handset Model Name

A45Eco Murano

FCC ID

IHDP56KH1

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 02/10 to 06/10

Ratings

M-Rating: M3

T-Rating:

Functionality Level

High End Slider with QWERTY

Remarks

Handset 21: Nokia 2720**Handset Maker**

Nokia

Handset Model Name

2720

FCC ID

QTLRM-520

Air Interfaces/Frequency Bands

850 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 02/10 to 12/10

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

Basic Level Flip

Remarks

Handset 22: Nokia 3610**Handset Maker**

Nokia

Handset Model Name

3610

FCC ID

QMNRM-429

Air Interfaces/Frequency Bands

850 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 02/10

Ratings

M-Rating: M3

T-Rating:

Functionality Level

Mid Level Flip

Remarks

Handset 23: Samsung SGH-T459**Handset Maker**

Samsung

Handset Model Name

SGH-T459

FCC ID

A3LSGHT459

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 02/10 to 12/10

Ratings

M-Rating: M3

T-Rating:

Functionality Level

Mid Range Qwerty

Remarks

Handset 24: Nokia 7020**Handset Maker**

Nokia

Handset Model Name

7020

FCC ID

QTKRM-497

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 04/10 to 12/10

Ratings

M-Rating: M3

T-Rating: T4

Functionality Level

Mid Level Flip

Remarks

Handset 25: Nokia 5800 Xpress Music**Handset Maker**

Nokia

Handset Model Name

5800 Xpress Music

FCC ID

LJPRM-428

Air Interfaces/Frequency Bands

850 MHz GSM

850 MHz WCDMA
900 MHz GSM
1800 MHz GSM
1900 MHz GSM
1900 MHz WCDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 04/10 to 11/10

Ratings

M-Rating:

T-Rating:

Functionality Level

High End Smart Phone

Remarks

Handset 26: Alcatel OT-880A

Handset Maker

Alcatel

Handset Model Name

OT-880A

FCC ID

RAD126

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 07/10 to 12/10

Ratings

M-Rating: M3

T-Rating:

Functionality Level

Basic Qwerty Touch

Remarks

Handset 27: Samsung GT-B3410

Handset Maker

Samsung

Handset Model Name

GT-B3410

FCC ID

A3LGTB3410

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 07/10 to 12/10

Ratings

M-Rating:

T-Rating:

Functionality Level

Mid Range Qwerty Touch

Remarks

Handset 28: Samsung GT-B5310L

Handset Maker

Samsung

Handset Model Name

GT-B5310L

FCC ID

A3LGTB5310L

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

900 MHz WCDMA

1800 MHz GSM

1900 MHz GSM

2100 MHz WCDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 07/10 to 12/10

Ratings

M-Rating:

T-Rating:

Functionality Level

High End QWERTY TOUCH

Remarks

Handset 29: Nokia X3**Handset Maker**

Nokia

Handset Model Name

X3

FCC ID

PPIRM-540

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 08/10 to 12/10

Ratings

M-Rating:

T-Rating:

Functionality Level

Mid Level Slider

Remarks

Handset 30: Motorola V9x**Handset Maker**

Motorola

Handset Model Name

V9x

FCC ID

IHDT56JR1

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 09/10 to 12/10

Ratings

M-Rating: M3

T-Rating: T4

Functionality Level

High End Flip

Remarks

Handset 31: Motorola Milestone A853

Handset Maker

Motorola

Handset Model Name

Milestone A853

FCC ID

IHDP56KC5

Air Interfaces/Frequency Bands

850 MHz GSM

850 MHz WCDMA

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

1900 MHz WCDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 12/10 to 12/10

Ratings

M-Rating:

T-Rating:

Functionality Level

High End Smartphone

Remarks

Handset 32: Sony Ericsson X10 Mini Pro

Handset Maker

Sony Ericsson

Handset Model Name

X10 Mini Pro

FCC ID

PY7A3880071

Air Interfaces/Frequency Bands

850 MHz GSM
850 MHz WCDMA
900 MHz GSM
1800 MHz GSM
1900 MHz GSM
1900 MHz WCDMA
2100 MHz WCDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 12/10 to 12/10

Ratings

M-Rating:
T-Rating:

Functionality Level

High End Qwerty Touch

Remarks

Handset 33: Samsung GT-I9000**Handset Maker**

Samsung

Handset Model Name

GT-I9000

FCC ID

A3LGTI9000T

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
900 MHz WCDMA
1800 MHz GSM
1900 MHz GSM
1900 MHz WCDMA
2100 MHz WCDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 12/10 to 12/10

Ratings

M-Rating:

T-Rating:

Functionality Level

High End Touch

Remarks

Handset 34: Alcatel OT-808A**Handset Maker**

Alcatel

Handset Model Name**FCC ID**

OT-808A

RAD119

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 06/10 to 12/10

Ratings

M-Rating: M3

T-Rating:

Functionality Level

Basic QWERTY candybar phone

Remarks

Handset 35: Motorola XT720**Handset Maker**

Motorola

Handset Model Name**FCC ID**

XT720

IHDP56KC6

Air Interfaces/Frequency Bands

850 MHz GSM

850 MHz WCDMA

1800 MHz GSM
1900 MHz GSM
1900 MHz WCDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 12/10 to 12/10

Ratings

M-Rating: M3

T-Rating:

Functionality Level

High End Touchscreen Smartphone

Remarks

Certification

This Report has been certified by:

Catherine Moyer Director, Legal & Regulatory Affairs
01/18/2011 04:34 PM